

# Lightspeed Data Solutions

## Release Notes

Claim v5.01 User

2/24/2010 8:37 AM

Page 1 of 12

### Claim

#### Auto Pay: Security

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 6011

**Issue:** Please apply Tab level security to the Autopay screen.

**Resolution:**

USER: User security for the AutoPay screen can now be set Tab by Tab.

#### Auto Pay: Survivor as Payee

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5854

**Issue:** Please add a "Survivor" option to the Payee dropdown. This would then make the check payable to the claimant with a survivor relationship to the claimant on the selected suffix.

**Resolution:**

USER: User is now able to select the Survivor as a Payee for the Claimant with a survivor relationship to the claimant on the selected suffix.

#### Bill Review: Medical ICD9 Diagnosis

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5374

**Issue:** Please add a field in the database to record ICD9 codes reported by the BR company, populate from past imports and modify the imports going forward to update this information.

**Resolution:**

USER: Now able to record the ICD9 codes that are reported by the Bill Review companies

#### NJPLIGA,IIGF ONLY

#### Bulk Reassignment:

**Release:** 5.01      **Task Type:** Task      **External Ref:**      **Case No:** 6028

**Issue:** Need to add the Diary Spread Feature that is in Notice Bulk Update to the Examiner Bulk Reassignment

**Resolution:**

USER: The Diary Spread Feature has been added to the Bulk Reassignment screen. Reassigned diaries will be apportioned over the business days that fall within the spread range.

#### Check - Print:

**Release:** 5.01      **Task Type:** Task      **External Ref:**      **Case No:** 5908

**Issue:** Need to find a way of sorting checks by Premium Finance Company. Please add a 'Mail To' column to the grid. Grid only needs to show the mail to name but sorting should be on a calculated field that includes the full mail to address.

**Resolution:**

USER: A Mail To column has been added to the Grid that displays the name of the recipient. Checks can be sorted and printed in this order which takes into account the address as well as the name.

**Release:** 5.01      **Task Type:** Bug      **External Ref:**      **Case No:** 5995

**Issue:** If we are using the reference column to sort the checks, then the batch number should respect the sort. Meaning if there are 1000 checks and 10 have the reference number of 1, if I sort by reference and all the 1's are at the top, changing the batch size to 100 should still print out all the 1's together. It currently does not do this.

**Resolution:**

USER: This principally impacts printing large quantities of UEP checks being mailed to PFCs. Previously when both a batch size and sort order were specified the system would pick the specified number of items at random and then sort the results. Now will sort first and then pick the specified quantity from the sorted items.

# Lightspeed Data Solutions

## Release Notes

Claim v5.01 User

2/24/2010 8:37 AM

Page 2 of 12

### Check - Verification:

**Release:** 5.01      **Task Type:** Task      **External Ref:**      **Case No:** 5874

**Issue:** Need to add a Grand Total at the same level as the Count.

**Resolution:**

USER: Count and totals have been added to the Verify and Print tabs to display a Grand Total as well as a Selected total

---

### Claim Maintenance - Auto: Driver is Owner

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5864

**Issue:** Feature to copy driver info to Owner. This should be a flag user can see on the driver screen. Owner info should not be editable under this condition.

**Resolution:**

USER: A Driver is Owner check box has been added to the Driver portion of the Auto tab. This will populate the Owner information with the Driver information. In this situation the owner information is not editable.

---

### Claim Maintenance - Auto: Vehicle Button

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5863

**Issue:** To display edit vehicle info. Center common area should reflect the selected vehicle.

**Resolution:**

USER: Vehicle Button now displays the Vehicle information in the common area of the Auto tab .

---

### Claim Maintenance - Claim:

**Release:** 5.01      **Task Type:** Bug      **External Ref:**      **Case No:** 5407

**Issue:** On a claim that has no payments it is possible to change the LOB and Standard LOB. Having changed the LOB and StdLOB the coverage drop down on the Suffix tab requires that the claim screen be closed and reopened before it is populated. The Master Coverage on the Claim Tab requires that the Claim Screen be closed and reopend before it will populate. After the suffix is set as the Master Coverage, the Master checkbox remains unchecked

**Resolution:**

USER: Bug has been fixed.

---

### Claim Maintenance - Claim: Adjusting Service

**Release:** 5.01      **Task Type:** Bug      **External Ref:**      **Case No:** 6051

**Issue:** Make the Adjusting Service field wider so long names are not truncated. Move the Location and RRL fields as far to the right as they can go to give the Adj Service field the most room. Widen the Adjusting Service field and increase the size of the drop down to greater than 100 percent

**Resolution:**

USER: Location and RRL fields have been moved to the right and the Adjusting Service field has been widened. The Drop down width has also been increased.

---

### Claim Maintenance - Claimant:

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5852

**Issue:** Can you expand the claimant grid at the top of the Tab? When there are more than 2 claimants, it reverts back to only seeing one at a time and you have to utilize the scroll down bar.  
Please remove the Comment field from the static area (center portion) and use the recaptured real estate to increase the size of the grid.  
Please make sure grid depth is appropriate to display full rows.

**Resolution:**

USER: The Claimant grid has been expanded to allow 5 claimants to be displayed without the need of a scroll bar.

---

# Lightspeed Data Solutions

## Release Notes

### Claim v5.01 User

2/24/2010 8:37 AM

Page 3 of 12

#### Claim Maintenance - Claimant: Docket Info

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 6003

**Issue:** It is possible to link a claimant to a pre-existing docket on the claim; however once linked there is no facility to unlink it. Please provide an unlink option.

**Resolution:**

**USER:** An Unlink button has been added to the Docket detail. Clicking on Unlink allows the user to uncheck the claimant from the docket

#### Claim Maintenance - Claimant: Medical

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5451

**Issue:** Field was added in v5.00 case 5450. MSP Claim Export should set this to -1 for all. MSP Claim Response should set this to -2 if errors are reported. User changes to Key data should change this to 3 if the current value is -2, -1 or 2. User changes to Update data should change this to 2 if the current value is <0.

**Resolution:**

**USER:** MSP Export Status which was previously added will now be automatically set based on imports/exports and user changes to related fields.

#### Claim Maintenance - Claimant: Medical Detail

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5092

**Issue:** Please add a MSP History button to the detail area. This should produce a pop-up with a history of MSP imports and exports for the claimant. Grid should include a column indicating Import or Export, the name of the Import or Export, Fund, Filename, Total, Batch Date, Operator.

**Resolution:**

**USER:** MSP History button has been added to the bottom of the Medical detail screen on the Claimant tab. Clicking the button displays a popup window that displays the history of imports and exports for the Claimant

#### Claim Maintenance - Claimant: Medical ICD9 Diagnosis

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5375

**Issue:** Please modify the selected list to include the ICD9 reported by the BR company (see case 5374). Please modify the grid to include columns for a Selected check box that user can modify; Code, Description, Note (Flag from ICD9 with normalized description), Diagnosis Status and BR (check box to indicate if provided by the BR company).

**Resolution:**

**USER:** A checkbox has been added for a Selected column, the user can uncheck the box making the selected row be removed. A checkbox to indicate if the ICD9 is provided by the BR company has been added to the end of the grid

#### Claim Maintenance - Claimant: PNPI

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5925

**Issue:** Remove the ID column from the claimant list at the top of the claimant tab. Implement a new 'PNPI' security permission at the user level. Mask the ID field in the mid section of the claimant tab for users without PNPI security. Mask the ID field in the Contact detail section of the claimant tab for users without PNPI security. Mask the ID field in the Claimant detail section of the claimant tab for users without PNPI security. Mask the ID field in the Atty detail section of the claimant and workcomp tabs for users without PNPI security. Mask the HICN field in the Medical detail section of the claimant and workcomp tabs for users without PNPI security.

**Resolution:**

**USER:** Personal Non-Public Information (PNPI) for insureds and claimants will now be hidden to users without permission to access this information. The ID column has been removed from the claimant list at the top of the claimant tab. New 'PNPI' security permission has been implemented at the user level. The ID field in the mid section of the claimant tab has been masked for users without PNPI security. The ID field in the Contact detail section of the claimant tab has been masked for users without PNPI security. The ID field in the Claimant detail section of the claimant tab has been masked for users without PNPI security. The ID field in the Atty detail section of the claimant and workcomp tabs has been masked for users without PNPI security. The ID field in the Medical detail section of the claimant and workcomp tabs has been masked for users without PNPI security.

# Lightspeed Data Solutions

## Release Notes

Claim v5.01 User

2/24/2010 8:37 AM

Page 4 of 12

### Claim Maintenance - Home Alert:

**Release:** 5.01      **Task Type:** Task      **External Ref:**      **Case No:** 5844  
**Issue:** For the Bulk acknowledgement of Alerts, the Red alerts need to be excluded, this should also be the case for Special Rule 64  
**Resolution:**  
USER: Red alerts indicating a request has been rejected can no longer be Bulk acknowledged; they must be individually acknowledged.

---

**Release:** 5.01      **Task Type:** Task      **External Ref:**      **Case No:** 5845  
**Issue:** Need to add a new column to assign a description for the color. Rejected for Red, Approved for Green, Notification for Yellow, Submitted for Orange and Review for White  
**Resolution:**  
USER: Column has been added to describe the color, and the column has been made wider to accommodate the description. User can now use column sort and filter on these alert types.

---

**Release:** 5.01      **Task Type:** Task      **External Ref:**      **Case No:** 5848  
**Issue:** Remove the Assigned column and make the spacer columns narrower  
**Resolution:**  
USER: Screen has been modified to be more readable.

---

**Release:** 5.01      **Task Type:** Task      **External Ref:**      **Case No:** 5849  
**Issue:** Need to change the way that approvers get acknowledge alerts, in the case of Vendor approval alert where there are multiple approvers, if the alert is rejected, the other approvers should get a Green acknowledgement alert and not a Red one as they do now  
**Resolution:**  
USER: For the Vendor approval alert where there are multiple approvers, if the alert is rejected, the other approvers get a Green acknowledgement alert and not a Red one as they used to

---

**Release:** 5.01      **Task Type:** Task      **External Ref:**      **Case No:** 5850  
**Issue:** Change the Approve column label to say Approval and change the checkboxes to say either Yes or No  
**Resolution:**  
USER: The Approve column has been changed to say Approval and the checkboxes have been removed and now say either Yes or No

---

**Release:** 5.01      **Task Type:** Task      **External Ref:**      **Case No:** 5886  
**Issue:** When a user is going to be disabled, the system should check the alert queue and make sure that it is empty before proceeding with disabling the user  
**Resolution:**  
USER: If a users has items in their alert queue they cannot be disabled. The items need to be dealt with first

---

### Claim Maintenance - Policy:

**Release:** 5.01      **Task Type:** Task      **External Ref:**      **Case No:** 5875  
**Issue:** Need to make a change to special rule 75 to make sure that even if the module has 00 in it, it is still treated as blank  
**Resolution:**  
USER: Policy number on claim and UEP checks will only add the renewal module when the module is something other than zero or blank.

---

# Lightspeed Data Solutions

## Release Notes

Claim v5.01 User

2/24/2010 8:37 AM

Page 5 of 12

### Claim Maintenance - Status:

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5930

**Issue:** Please implement column sort and filter on the status type grid. Please add a sort order column to support customer specific default sort order (see case 5931). New sort order can be very narrow (truncation display of the values) user just needs to be able to click heading to get back to default sort order.

**Resolution:**

**USER:** Column sort and filter has been added to the status type grid, the user can return the sort back to the default by clicking on the last column, identified with an S

### Claim Maintenance - Suffix:

**Release:** 5.01      **Task Type:** Task      **External Ref:**      **Case No:** 5981

**Issue:** For the MSP portion of Suffix, if the user does not have MSP Override security they should still be able to change the TPOC Amount and Delay date providing there is no existing data in the field.

**Resolution:**

**USER:** Bug fixed now allowing The TPOC values to be edited providing there is no existing data in the field

### Claim Maintenance - Suffix: Collections

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5933

**Issue:** If a suffix has mistakenly been set to uncollectable there is currently no way to undo that. Please make the Uncollectable button change to "Collectable" when the current vendor is Uncollectable. In this state clicking the button should set the vendor back to blank so the collection can be referred.

**Resolution:**

**USER:** The Uncollectable button changes to "Collectable" when the current vendor is Uncollectable. In this state clicking the button sets the vendor back to blank so the collection can be referred

### NJPLIGA ONLY

### Claim Maintenance - Transaction:

**Release:** 5.01      **Task Type:** Bug      **External Ref:**      **Case No:** 6010

**Issue:** A database error is generated when a check on a claim has a comment of greater that 80 characters.

**Resolution:**

**USER:** Bug has been fixed

### Claim Maintenance - Workers Comp:

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 6020

**Issue:** WCAB only applies to CA (no longer a customer). HI is only customer using this field an their WC dept is 'DCD'. Please change the field label WCAB No to DCD No.

**Resolution:**

**USER:** the field label 'WCAB No' has been changed to 'DCD No.'

### Claim Maintenance - Workers Comp: PNPI

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5926

**Issue:** Mask the ID field in the Medical detail section of the claimant and workcomp tabs for users without PNPI security. Mask the HICN field in the Medical detail section of the claimant and workcomp tabs for users without PNPI security.

**Resolution:**

**USER:** If the user does not have PNPI security they they cannot see the entries in the HICN and SSN fields. The entries just display as \*\*\*\*\* similar to the way passwords are displayed

# Lightspeed Data Solutions

## Release Notes

### Claim v5.01 User

2/24/2010 8:37 AM

Page 6 of 12

#### Claim System:

**Release:** 5.01      **Task Type:** Task      **External Ref:**      **Case No:** 5459

**Issue:** Need to make sure that the detail screens are all consistent across the system. They need to have the rectangle around similar to those in Claim Maintenance Claim Tab

**Resolution:**

USER: The detail screens are consistan across the tabs in loss notice. They have the rectangular frame similar to those in Claim Maintenance

#### Claim System: PNPI

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5918

**Issue:** As we discussed the immediate goal is to remove/mask the SSN from the MSP Export. In v5.00b, a soon to be released patch we will do the following: Change the SSN field output to show "Provided" if the SSN is there and has 9 digit characters; otherwise it should show "Missing". Similar for HICN except that is could have additional characters in addition to the 9 digits.

A broader solution will include masking certain PNPI to some designated users. In v5.01 we plan to:

- Remove the ID column from the claimant list at the top of the claimant tab (notice and claim).
- Implement a new 'PNPI' security permission at the user level.
- Mask the ID field in the mid section of the claimant tab (notice and claim) for users without PNPI security.
- Mask the ID field in the Contact detail section of the claimant tab (notice and claim) for users without PNPI security.
- Mask the ID field in the Claimant detail section of the claimant tab (notice and claim) for users without PNPI security.
- Mask the ID field in the Atty detail section of the claimant tab (notice and claim) for users without PNPI security.
- Mask the ID field in the Medical detail section of the claimant and workcomp tabs (notice and claim)for users without PNPI security.
- Mask the HICN field in the Medical detail section of the claimant and workcomp tabs (notice and claim) for users without PNPI security.

**Resolution:**

USER: Change the SSN field output to show "Provided" if the SSN is there and has 9 digit characters; otherwise it should show "Missing". Similar for HICN except that is could have additional characters in addition to the 9 digits.

#### Claim System: Windows 7 Operating System

**Release:** 5.01      **Task Type:** Project      **External Ref:**      **Case No:** 5034

**Issue:** Just an fyi, we had an initial meeting with IT, Gary, and management to discuss our long term planning for Windows product upgrades. In regards to desktop OS upgrades, the consensus seemed to be that we want to move from Windows XP to Windows 7 after it becomes available for some time. No solid dates have been set as to when we would try to migrate over, but it would mean that Lightspeed will need to be able to run under Windows 7 by 2010.

**Resolution:**

USER: Claim System has been tested successfully on the Windows 7 platform

#### Collections - Collection: Claim v5.00 look and feel

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5395

**Issue:** Please re-do screen with claim v5.00 look and feel. Please move the Docket and Contact grids to detail areas to be displayed from the following: Please add a button for Litigation to display the Docket info. Please add a Contact button to display the Contact grid. Please add an Accident button to replace the Accident Detail button; this should be in the center area with the other buttons and the detail should be in the detail area. Please add the Synopsis feature to Collections and add a button for that. Please remove the Collection detail button; vendor status should be moved to the primary area for the Collection Tab, then the detail popup is no longer needed.

**Resolution:**

USER: Collections screens have been re-arranged to be more in keeping with the new v5 design. Added a button for Litigation to display the Docket info. Added a Contact button to display the Contact grid. Added an Accident button to replace the Accident Detail button; this is in the center area with the other buttons and the detail is in the detail area. Added the Synopsis feature to Collections. Collection detail button has been removed; Vendor Status has been moved to the primary area for the Collection Tab

#### NJPLIGA ONLY

#### Collections - Collection: Settlement Report from Debtor Detail

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5394

**Issue:** In the payment history section, please add 'Received' column to indicate who received the money. This received field also indicates if the payment is a Write-off amount Re-applied amount. Please add it between the Date and Amount columns.

**Resolution:**

USER: A Received column has been added to the Payment History section of the Collection Settlement report between the Date and Amount Columns

#### NJPLIGA ONLY

# Lightspeed Data Solutions

## Release Notes

Claim v5.01 User

2/24/2010 8:37 AM

Page 7 of 12

### Collections - Transaction: Interest Modification

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5457

**Issue:** On rare occasions a judgement will specify No Interest. We need a way to change the interest on a specific principle transaction to zero.

**Resolution:**

**USER:** Users with proper security can now change the interest rate on specific principle transactions. Modified rate will be applied on subsequent interest calculations.

### NJPLIGA ONLY

### Collections:

**Release:** 5.01      **Task Type:** Task      **External Ref:** 8604      **Case No:** 5175

**Issue:** When debtors are making recent payments why does the payments still states OSI and not reflecting NCO under the Transaction Tab. Prospective staff may not remember that OSI was the predecessor to NCO

**Resolution:**

**USER:** Collections vendor code on most screens and reports will now show 'NCO (OSI)' for the NCO vendor. NOTE: Imports and Exports will continue to use the originally specified code of OSI

### NJPLIGA ONLY

### Collections: Referral

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5376

**Issue:** In the past claims were assigned to collections at the claimant level. NJPLIGA would now like to refine that so that collections are referred at the suffix level so they could for example refer only the BI portion and not the PIP; or they could refer BI immediately and defer PIP for a later time.

**Resolution:**

**USER:** The user can individually choose which suffixes are pushed through to suffix through the Add check box in the grid

### NJPLIGA ONLY

### Company Maintenance - Contacts:

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5964

**Issue:** Please add a Contacts Tab to the Company Maintenance Screen. This should be similar to the Contacts Tab in Claim. User should select Fund.

**Resolution:**

**USER:** Contact Tab has been added to the Company Maintenance screen. Acts the same way as the contacts tab in Claim Maintenance. This feature is still experimental; users can review the changes in test but should refrain from use in production until the feature is more robust.

### Company Maintenance - Notes:

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5963

**Issue:** Please add a Notes Tab to the Company Maintenance Screen. This should be similar to the Notes Tab in Claim. User should select Fund. Include Spelling and Attachment features.

**Resolution:**

**USER:** A Notes Tab has been added to the Company Maintenance Screen. It is similar to the Notes Tab in Claim. Fund is required. Spelling and Attachment features have been included. This feature is still experimental; users can review the changes in test but should refrain from use in production until the feature is more robust.

### Company Maintenance - Status:

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5962

**Issue:** Please add a Status Tab to the Company Maintenance Screen. This should be similar to the Status Tab in Claim but rather than selecting a suffix user would select Fund. Default status types for Key Issues, FIQ, Misc Issues. Include Synopsis and Template options should be included.

**Resolution:**

**USER:** A Status tab has been added to the Company Maintenance, This feature is still experimental; users can review the changes in test but should refrain from use in production until the feature is more robust.

# Lightspeed Data Solutions

## Release Notes

Claim v5.01 User

2/24/2010 8:37 AM

Page 8 of 12

### Company Maintenance:

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5961

**Issue:** Make into a multi-tab screen. We will eventually have tabs similar to those in Claim for Status, Notes, Contacts, and Letters. These will be covered under separate tasks.

**Resolution:**

USER: This feature is still experimental; users can review the changes in test but should refrain from use in production until the feature is more robust.

### Excel Export:

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5958

**Issue:** Having Help in the grid appears to be causing the rows of the grid to vary in height. Can we keep the grid with fixed height rows and still have word wrap on the help in the detail? Otherwise just remove Help from the grid.

**Resolution:**

USER: The grid has a fixed field length and the detail has the word wrap option, this means that the rows in the grid all remain the same height

### Excel Export: Schedule Memorized Report

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5396

**Issue:** Please add the formatting template option to the scheduled excel exports.

**Resolution:**

USER: The template option has been added to the Schedule screen for the Excel Exports

### Imaging: Indexing Integration

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5281

**Issue:** Please modify the Indexing integration to work with ImageRight v5. Note Customers on v3.5 need to continue to use old method. For HI Indexing for Claim or Notice needs to go to the Claim drawer if Business Unit is 1-3 and the General Creditor drawer if Business Unit is >=4. It also needs to Index to the Policy drawer from UEP. For IRv5 we will need to store the appropriate values for Drawer, Location, Folder, Sub-Folder and Document Type in the Claim database rather than using the IRDesktop.

**Resolution:**

USER: Image Indexing through Lightspeed has been implemented.

### HI HIG,HID,HIGA,HIH,HUI ONLY

### Import/Export - MSP Candidate Wrapped Export: HEW

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5398

**Issue:** Automatically wrap the exported file.

**Resolution:**

USER: Added a new Export type - MSP Candidate Wrapped. This will produce an export file that has already been wrapped the same way it would have been if the normal export file had been run through the HEW converter.

### Import/Export - MSP Claim Export:

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5843

**Issue:** Refinements

**Resolution:**

USER: Minor correctiton have been implemented.

# Lightspeed Data Solutions

## Release Notes

Claim v5.01 User

2/24/2010 8:37 AM

Page 9 of 12

### Import/Export - MSP Claim Export:

**Release:** 5.01      **Task Type:** Bug      **External Ref:**      **Case No:** 5998  
**Issue:** All data in export needs to be Upper case  
**Resolution:**  
USER: All exported data will be upper case

### Import/Export - UDS V02 "C" Liq Import: Recall

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5446  
**Issue:** Please add a recall option for this import.  
**Resolution:**  
USER: Import can now be recalled.

### HI HIG,HID,HIH,HUI ONLY

### Import/Export: A, B, F & G Immediate Processing

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 4658  
**Issue:** Process UDS A(claims), B(UEP), F(notes) & G(payments) imports in realtime without waiting for Nightly Processing. The A records would be immediately available in Notice will the F and G would be available as soon as the notice was posted to claim. The B records would be immediately available in UEP. Please add a Post button for these Imports that would effectively run the Nightly Import process but only for a single IOLog item.  
**Resolution:**  
USER: A Post button has been added that will immediately post the committed batch.

### Letters:

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 6021  
**Issue:** Please add DCD No (formerly WCAB No) to the Letter Source for Claim Suffix Letters.  
**Resolution:**  
USER: The WCAB No option has been changed to DCD No in the Data source for Suffix Letters

### Lookups:

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5931  
**Issue:** Please add a sort order column to cmxlookup, cmxtype and cmxstatus and to the maintenance screen for each of these. First implementation will be in the cmxtype for Claim Comment Status (see case 5930). Please populate the sort order for cmxtype for Claim Comment Status with the cmxtype value.  
**Resolution:**  
USER: A sort Key column has been added to the maintenance screens that allow the user to set the default sort for the Claim Comment Status

### Loss Notice - Auto: Vehicle Button

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5862  
**Issue:** To display edit vehicle info. Center common area should reflect the selected vehicle.  
**Resolution:**  
USER: A 'Vehicle' button has been added to display the detail information for the current Vehicle in the Common area of the Auto tab

# Lightspeed Data Solutions

## Release Notes

Claim v5.01 User

2/24/2010 8:37 AM

Page 10 of 12

### Loss Notice - Claimant: PNPI

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5923

**Issue:** Remove the ID column from the claimant list at the top of the claimant tab. Implement a new 'PNPI' security permission at the user level. Mask the ID field in the mid section of the claimant tab for users without PNPI security. Mask the ID field in the Contact detail section of the claimant tab for users without PNPI security. Mask the ID field in the Atty detail section of the claimant tab for users without PNPI security. Mask the ID field in the Medical detail section of the claimant and workcomp tabs for users without PNPI security. Mask the HICN field in the Medical detail section of the claimant and workcomp tabs (notice and claim) for users without PNPI security.

**Resolution:**

**USER:** Personal Non-Public Information (PNPI) for insureds and claimants will now be hidden to users without permission to access this information. The ID column has been removed from the claimant list at the top of the claimant tab. New 'PNPI' security permission has been implemented at the user level. The ID field in the mid section of the claimant tab has been masked for users without PNPI security. The ID field in the Contact detail section of the claimant tab has been masked for users without PNPI security. The ID field in the Claimant detail section of the claimant tab has been masked for users without PNPI security. The ID field in the Atty detail section of the claimant tab has been masked for users without PNPI security. The ID field in the Medical detail section of the claimant and workcomp tabs has been masked for users without PNPI security. The HICN field in the Medical detail section of the claimant and workcomp tabs has been masked for users without PNPI security.

### Loss Notice - Loss: Claim Number

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 3514

**Issue:** We also need a script to reset the sequence numbers back to zero at year end for both UM and EMB.

**Resolution:**

**USER:** Procedure will evaluate and reset the sequence numbers back to zero for the first notice of the year for both UM and EMB

### NJPLIGA ONLY

### Loss Notice - WorkC: PNPI

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5924

**Issue:** Mask the ID field in the Medical detail section of the claimant and workcomp tabs for users without PNPI security. Mask the HICN field in the Medical detail section of the claimant and workcomp tabs for users without PNPI security.

**Resolution:**

**USER:** Fields will be masked from users without security to see PNPI

### Loss Notice:

**Release:** 5.01      **Task Type:** Task      **External Ref:**      **Case No:** 6029

**Issue:** In Notice Bulk Update we need to add Coverage to the Criteria and the Grid

**Resolution:**

**USER:** Coverage has been added to the Criteria and the Grid for the Bulk Update. Coverage is not a required field except for CFP.

**Release:** 5.01      **Task Type:** Task      **External Ref:**      **Case No:** 6030

**Issue:** For the Notice Bulk Update we need to resize the Criteria list so that there is no empty space at the bottom of the list

**Resolution:**

**USER:** Grid has been resized to remove the empty space

### Loss Notice: Bulk Update

**Release:** 5.01      **Task Type:** Task      **External Ref:**      **Case No:** 6027

**Issue:** For the Notice Bulk Update feature we need to add a Governor to allow the user to reduce the number of items returned from the search

**Resolution:**

**USER:** A Governor has been added to the Notice Bulk Update screen that controls the number of rows returned for a particular search.

# Lightspeed Data Solutions

## Release Notes

Claim v5.01 User

2/24/2010 8:37 AM

Page 11 of 12

### Payment - Claim: Survivor as Payee

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5853

**Issue:** Please add a "Survivor" option to the Payee dropdown. This would then make the check payable to the claimant with a survivor relationship to the claimant on the selected suffix.

**Resolution:**

**USER:** A survivor option has been added to the Payee drop down in Payment. Able to choose the Claimant that has been designated as a survivor

### Reports - Flex Reports: MSP

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5467

**Issue:** Criteria screen similar to the Claim Suffix Flex report plus MSP status and MSP Export Status. Output like the Excel Export exportxl\_spu\_msp.

**Resolution:**

**USER:** New New MSP Flex report added. Criteria is similar to the Claim Suffix Flex report plus MSP status and MSP Export Status. Output like the Excel Export exportxl\_spu\_msp.

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5917

**Issue:** Please change the SSN field output to show "Provided" if the SSN is there and has 9 digit characters; otherwise it should show "Missing". Similar for HICN except that is could have additional characters in addition to the 9 digits.

**Resolution:**

**USER:** The exported output for the MSP flex report has been changed to display Provided in the SSN Field if it has 9 characters and Missing if it does not. This has also been applied to HICN as well

### Reports: Claim Transaction Adjustment Report

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5448

**Issue:** Please add Fund to Claim Transaction Adjustment report output. Currently when accounting runs this report there is no way to tell if a transaction adjustment is from one fund to another under the same insolvency.

**Resolution:**

**USER:** The Fund field has been added to the report between the Amount and IGA fields.

### NJPLIGA ONLY

#### Special Rules:

**Release:** 5.01      **Task Type:** Task      **External Ref:**      **Case No:** 5445

**Issue:** Need to add a special rule for Collections that will control the visibility of the Collections button on the Suffix tab of Claim

**Resolution:**

**USER:** Special Rule added to control the visibility of the Collections button on the Suffix tab of Claim. Currently Collections only applies to NJIGA

### Table - Data Integrity Repairs:

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5866

**Issue:** NIGA has 3 claims that were denied, where the suffix was created but there is no close suffix transaction. 000000804039, RN07004487 & 000000804038. Please create a fix for these suffix level errors.

**Resolution:**

**USER:** Fix now exists for these suffix level errors.

# Lightspeed Data Solutions

## Release Notes

Claim v5.01 User

2/24/2010 8:37 AM

Page 12 of 12

### User Preference: Automatically process alerts

**Release:** 5.01      **Task Type:** Enhance      **External Ref:**      **Case No:** 5877

**Issue:** I would like to have a "Preferences" option in the File menu (under Use Current). This will eventually have several user specific settings, but for now it will only have one option for "Automatically process alerts". Rule 64 will determine if auto-processing alerts is allowed at the customer level; the user will only be allowed to turn on Automatically process alerts if the Special rule is set to allow it.

**Resolution:**

**USER:** Preferences option has been added to the system, below the Use Current.  
The Automatically Process Alerts option is governed by special rule 64, if the rule is off the preference cannot be set.

---